IN THE LINITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 10/686,431 Confirmation No.: 7278

Applicant : MALIK et al.

Filed : October 14, 2003 Examiner: CHANG, Jungwon

Art Unit. : 2454 Docket No. : 030456 7785-599-1

For : INITIATING INSTANT MESSAGING (IM) CHAT SESSIONS FROM

EMAIL MESSAGES

TRANSMITTAL LETTER

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Please find enclosed a Request for Continued Examination and Applicants' Response under 37 C.F.R. §1.114, three times extended by a Petition for a Three Month Extension of Time submitted concurrently herewith. Please charge any deficiencies or credit any overpayment to Deposit Account No. 50-0951.

Respectfully submitted,

/Paul F. Neils/

Paul F. Neils, Reg. No. 33,102 Ed Guntin, Reg. No. 41,049 AKERMAN SENTERFITT LLP Customer No. 53844 Telephone: (847) 387-3074